

CNI Support Business Packages

Choose the CNI Business packages that best suits your needs and we'll make sure your network performs at it's best.

Support Package Level	Bronze	Silver	Gold	Platinum
No call out fee	✓	✓	✓	✓
Monthly System Diagnostics Desktop*	✓	✓	✓	✓
Monthly System Diagnostics Server*		✓	✓	✓
Phone and remote support	2hrs	4hrs	8hrs	20hrs
On-site support	1hr	2hrs	4hrs	10hrs
Backup monitoring	✓	✓	✓	✓
Monthly Health Check report		✓	✓	✓
Work Report	✓	✓	✓	✓
On-site training*		✓	✓	✓
Personal Account Manager			✓	✓
Un-used time roll over			✓	✓
Free delivery on Sales of over \$250			✓	✓
Monthly Investment	\$350	\$685	\$1370	\$3432
Your monthly saving	\$360	\$505	\$915	\$2166
Plus a further discount on any additional Labour of ...	5%	7.5%	10%	15.0%

Un-used time is based on a 12 months cycle 12 months.

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* Conditions apply
The savings are based on the actual cost of supply.
For a breakdown please send a request to sales@cnigroup.com.au

www.cnigroup.com.au